## Existing vehicle/retrofit type

The work in retrofit connected services projects includes the selection of MNOs (Mobile Network Operators), as well as coordination with services vendors and distributors, as well as regulatory compliance. There are many stakeholders involved. Together with our clients, PM Global supports global projects by drawing up requirements specifications for devices, apps and back-end systems, assisting in setting up call centers and providing UAT (User Acceptance Test) support.

## **Examples**

- ✓ Overseas vendor management
- ✓ Support for the creation of requirements specifications for retrofitted connected devices, apps and back-end systems
- ✓ Call center start-up support
- ✓ UAT implementation support